



INTEGRATION JOINT BOARD

Date of Meeting	24 March 2020
Report Title	Chief Officer's Report
Report Number	HSCP.
Lead Officer	<i>Sandra Macleod</i>
Report Author Details	<i>Sandra Macleod Chief Officer samacleod@aberdeencity.gov.uk</i>
Consultation Checklist Completed	Yes
Directions Required	No
Appendices	None

1. Purpose of the Report

- 1.1. The purpose of the report is to provide the Integrated Joint Board (IJB) with an update from the Chief Officer

2. Recommendations

- 2.1. It is recommended that the Integration Joint Board note the content of the report.

3. Summary of Key Information

Local Updates

3.1. Localities-

Locality Empowerment Groups (LEG's):

More than 30 community members have contacted the Partnership to tell us that they are interested in getting involved. This follows a significant level



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of promotional activity, including a social media campaign and local media coverage. The people who have been in touch come from a range of backgrounds and experiences and have different reasons for wanting to get involved. Three information sessions will take place in March – in Tillydrone, Kaimhill and Dyce. These sessions will give these potential members the chance to get to know each other, find out more about the LEGs and explore how community members can become involved in shaping local health and social care services in collaboration with operational staff. A frequently-asked-questions sheet has also been produced.

Implementing operational teams aligned to localities:

Aligning operational teams to our localities is one of the Partnership's top priorities for 2020/21, in accordance with our Medium-Term Financial Framework. This will create the conditions for operational staff to work co-productively with partners and communities, via our Locality Empowerment Groups in due course. This work has been kicked off through the creation of a project team and a project reference group. The project reference group consists of all staff who report to a member of the Leadership Team, as well as staff side and trade union colleagues and the Partnership's Public Health Coordinators. At the first reference group workshop, colleagues heard the Chief Officer outline the three-phase approach that will be implemented. The first stage is aligning all staff to localities, which is due for completion at the end of March 2020. The second stage will involve the extensive redesign and reorganisation of teams to maximise opportunities to meet the needs of our communities in a person-centred way. This work will seek to create the conditions that will ensure effective cross-system working to including our staff, communities and partners in the co-production of services to best meet people's needs. The third phase will be the final stage of fully integrated locality working. We will produce regular update communications as locality-alignment progresses.

3.2 Criminal Justice-Care Inspectorate Inspection-

A formal notification was received from the Care Inspectorate to advise of an inspection of justice social work during January to April 2020. The notification gave detail of the timings for each stage of the inspection and the quality indicators that the Partnership will be inspected against. The focus of the inspection is on Community Payback Orders (CPO) only and there are 9 quality indicators within the inspection. There are 5 stages to the inspection.



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- **Stage 1 – notification, preparation and engagement stage.** Meeting held 10th January, pre inspection information submitted on 17th January 2020
- **Stage 2 – Self Evaluation and supporting evidence.** Submitted 19th February 2020.
- **Stage 3 - Case file reading.** Week commencing 2nd March 2020 – sample of 100 files chosen from a list of 2000 records of CPO's over last 2 years (submitted to inspectors on 17th January 2020) read.
- **Stage 4 – Onsite activity.** Weeks commencing 16 & 30 March 2020 - focus groups with staff, managers and leaders, as well as service users/groups. These are based on the findings and evidence from stages 2 & 3 and will incorporate feedback from self-evaluation and file reading.
- **Stage 5 – Published report.** Verbal feedback on the findings will be given on 20 April with the draft report expected on 8th May. Inspection report will be due to be published in June 2020.

An Inspection Steering Group has been established and a lot of preparatory work has already been undertaken. Officers have submitted to the Care Inspectorate the self-evaluation against the nine pre-identified indicators from the Outcomes, Performance and Improvement Framework. In addition, eighty-nine pieces of supporting evidence including a data summary were also submitted for their consideration. The Care Inspectorate have delivered training in respect of their case file reading process to staff who will join the inspectors in undertaking the scrutiny of the pre-selected files.

A meeting with the Care Inspectorate took place on Friday 13th March 2020. We received positive verbal feedback on the self-evaluation and file reading with a large proportion of files noted as being good, or very good. We were also advised, however, that with the current situation surrounding Covid-19, the inspection is now suspended, and the planned onsite activity and report publication timescale is therefore cancelled. The Inspectorate will be back in touch in a few months to review the situation and determine a timescale for re-commencement of the inspection process.

3.3 Denburn Development Project Full Business Case Update

The finalised Full Business Case (FBC), for the Denburn Development Project was due to be presented to the NHS Grampian Board in April 2020. In recent weeks, however, it has become apparent that this will no longer be possible due to design assurance review outcomes resulting in delayed market testing. The current overall impact of this on project cost and programme timeline is still unknown.



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Recent publicity on construction defects found on a number of newly constructed health projects in Edinburgh and Glasgow has intensified a need for the NHS to carry out more diligence in terms of seeking additional assurances on contractor's designs. The Project Director has introduced a more robust, best practice diligence process, a Design Assurance Review. This provides learning and reasonable and proportionate assurance of the competency or otherwise of contractor's design and construction methodologies.

National Updates

4.1 Digital Office for Scottish Local Government

We continue to progress our links with the Digital Office for Scottish Local Government. We have been working closely with this office to define and develop a workshop relating to the transition of analogue to digital telecare. In partnership with Aberdeenshire HSCP we plan to host a North of Scotland regional workshop on the 29th April 2019, however this may need to be postponed should the Covid-19 situation escalate. When it does go ahead, this will be the first regional workshop to be held in Scotland.

The event aims to raise awareness of the national picture for digital telecare across Scotland, the challenges that may be faced when making the transition from analogue to digital telecare and the resources that are available to support this transition. We will also have presentations from key stakeholders across the region and interactive workshops exploring the Digital Telecare Playbook and the identification of the needs of the partnerships within the region.

Partnership colleagues who are involved in the transition to digital telecare from Aberdeen City, Aberdeenshire, Moray, Angus and Dundee City Council are the target audience for this event. Colleagues will be welcomed from various areas including customer services, IT, project management staff, sheltered housing management and any other senior managers who play a key role in making digital telecare decisions.

4.2 Digital Health and Care Institute (DHI)

We are pleased to share that we have a growing relationship with colleagues from Scotland's Digital Health and Care Institute (DHI). The DHI play a pivotal role inspiring, enabling and combining world-leading industry and academic expertise with service, business and technical innovation to create person-centred digital health and care innovations to positively impact society. Professor George Crooks (CEO) was invited to



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Aberdeen last summer to meet with the Leadership and Transformation Teams. Professor Crooks and his team are supporting a number of developing transformation projects as well as providing peer support to our digital team. We look forward to sharing these developments over the next year.

5 Implications for IJB

- 5.1 Equalities – there are no implications in relation to our duty under the Equalities Act 2010
- 5.2 Fairer Scotland Duty - there are no implications in relation to the Fairer Scotland Duty
- 5.3 Financial – there are no immediate financial implications arising from this report.
- 5.4 Workforce – there are no immediate workforce implications arising from this report. Relevant Workforce implications will be highlighted in any future report on action required in relation to Carden Medical Practice.
- 5.5 Legal – there are no immediate legal implications arising from this report
- 5.6 Other- there are no other immediate implications arising from this report.

6 Links to ACHSCP Strategic Plan

- 6.1 The Chief Officers update is linked to current areas of note relevant to the overall delivery of the Strategic Plan.

7 Management of Risk

7.1 Identified risks

The issues at Carden Medical Practice could potentially impact on our ability to deliver services in this area.

7.2.1 Link to risks on strategic or operational risk register:



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The main issues in this report directly link to the following risks on the Strategic Risk Register:

1-There is a risk that there is insufficient capacity in the market (or appropriate infrastructure in-house) to fulfil the IJB’s duties as outlined in the integration scheme. This includes commissioned services and general medical services.

3- There is a risk that the outcomes expected from hosted services are not delivered and that the IJB does not identify non-performance in through its systems. This risk relates to services that Aberdeen IJB hosts on behalf of Moray and Aberdeenshire, and those hosted by those IJBs and delivered on behalf of Aberdeen City.

5-There is a risk that the IJB, and the services that it directs and has operational oversight of, fail to meet both performance standards/outcomes as set by regulatory bodies and those locally-determined performance standards as set by the board itself. This may result in harm or risk of harm to people.

7- Failure to deliver transformation at a pace or scale required by the demographic and financial pressures in the system.

7.3 How might the content of this report impact or mitigate these risks:

This report details the mitigating action being taken to manage these risks. The Chief Officer will monitor progress towards mitigating the areas of risk closely and will provide further detail to the IJB should she deem this necessary

Approvals	
<i>These will be added once your report has final approval for submission to committee.</i>	Sandra Macleod (Chief Officer)
<i>These will be added once your report has final approval for submission to committee.</i>	Alex Stephen (Chief Finance Officer)